

TERMS & CONDITIONS

Last Updated: Dec 28, 2024

Welcome to **SONI HOMEOPATHY & WELLNESS CENTER**, operating under the brand name **Homeofy** (“we,” “us,” or “our”). By accessing or using our website or any related services (collectively, the “Services”), you agree to be bound by these Terms & Conditions (“Terms”).

If you do not agree with any part of these Terms, you must discontinue using our Services immediately.

1. Scope of Services

1.1 Nature of Services

We provide homeopathy and wellness consultation services (“Services”) through our website. We **do not** sell or dispense medicines online. All content on the Site is for informational purposes only and is **not** intended to replace professional medical advice, diagnosis, or treatment.

1.2 Eligibility

To use our Services, you must be at least 18 years of age (or have the consent of a parent or guardian if required by local law). By using our Services, you represent that you meet this requirement.

2. User Responsibilities

2.1 Accurate Information

You agree to provide accurate, complete, and up-to-date information as requested. This includes your contact details and any relevant medical information needed for your consultation.

2.2 Personal Use

You may use our Services only for personal, non-commercial purposes. You agree **not** to use our platform for any unlawful or prohibited activities.

2.3 Medical Emergencies

Our Services are not intended for handling medical emergencies. If you experience a medical emergency, please contact emergency services immediately.

3. Consultation and Advice

3.1 No Doctor-Patient Relationship

Use of our Site or receiving consultations from us does **not** establish a formal doctor-patient relationship beyond the scope of the direct consultation. Any recommendations or advice given are based on your inputs and our best professional judgment.

3.2 Limitations of Online Consultation

Because our consultations are provided remotely, you acknowledge that certain conditions may require in-person examination or additional testing that cannot be provided through our online service.

4. Payments and Refunds

4.1 Payment Gateway

Payments for our Services may be processed through a third-party payment gateway (e.g., Razorpay). We do **not** store or handle your payment details directly.

4.2 Refund Policy

All payments made for consultations or other services are generally **non-refundable**, except in cases where we fail to deliver the service due to our own error. In such cases, refunds will be reviewed on a case-by-case basis.

5. Intellectual Property

5.1 Ownership

All content, logos, trademarks, and materials on the website (“Content”) are the property of SONI HOMEOPATHY & WELLNESS CENTER (or used under license). You may not copy, modify, distribute, or create derivative works without our prior written consent.

5.2 User-Generated Content

If you submit or upload content to our website (e.g., testimonials), you grant us a non-exclusive, worldwide, royalty-free license to use, reproduce, and display that content for marketing and promotional purposes.

6. Limitation of Liability

Under no circumstances shall we be liable for any direct, indirect, incidental, consequential, or special damages arising out of or related to your use of the Services. This includes any damages resulting from reliance on the information provided on our Site or through consultations.

7. Indemnification

You agree to indemnify, defend, and hold harmless SONI HOMEOPATHY & WELLNESS CENTER, Homeofy, and their employees, contractors, and affiliates from any claims, liabilities, damages, or expenses (including legal fees) arising out of your misuse of our Services or violation of these Terms.

8. Governing Law and Jurisdiction

These Terms shall be governed by the laws of India. Any disputes arising under these Terms shall be exclusively subject to the jurisdiction of the courts located in Bangalore.

9. Modifications

We reserve the right to modify these Terms at any time, effective upon posting on our website. Your continued use of the Services after any changes indicates your acceptance of the revised Terms.

10. Contact Us

If you have any questions about these Terms, please contact us at:

Email: drkavitasoni28@gmail.com

Address: D404, Sumadhura Silver Ripples, Borewell Road, Whitefield, 560066 Bangalore
KA INDIA

Phone: +91 9717680425